Course Outline

Apple Deployment Workshop

Course Summary

Description

In this workshop, students will learn about the skills, tools, and knowledge they need to deploy iOS devices and Mac computers. Discussions and hands-on activities guide students through the decisions they must make when they deploy personally owned and organization-owned Apple devices.

Objectives

After taking this course, students will be able to:

- Define the role of mobile device management (MDM) and Apple Business Manager in successfully deploying Apple devices.
- Identify and respond to challenges that arise when deploying and managing devices without MDM.
- Discuss the iOS features that seamlessly separate work and personal data.
- Describe the benefits of device supervision for organization-owned devices

Topics

- Introductions and course overview
- Wrap up and considerations
- Organization owned and supervised
- Personally owned and managed

Audience

- IT professionals who deploy and manage Apple devices
- Technical sales professionals who help customers choose Apple devices

Prerequisite

Recommended knowledge:
- iOS and macOS familiarity
- Basic iOS device and Mac computer navigation skills

Duration

One Half Day

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I.   *Introductions and course overview*
Discover the common themes to be covered and get an explanation of the classroom setup for workshop activities.

II. *Personally owned and managed*
Explore the difficulties you could encounter when you manually configure devices. Learn how to use an MDM solution to improve the deployment experience for users and for IT, how to turn on app distribution, and how to protect organization data.

III. *Organization owned and supervised*
Discover how to use Apple Business Manager to streamline deploying organization-owned devices. Learn about what an organization needs to decide to allow personalization of organization-owned devices or to restrict functions based on user roles.

IV. *Wrap up and considerations*
Review what you learned and determine your next steps in planning for a successful deployment of Apple devices.