ProTech Professional Technical Services, Inc.

Citrix Content Collaboration Enterprise Essentials CSF-201

Course Summary

Description

In this two-day course, you will learn about enterprise file sharing and synchronization with Citrix Content Collaboration. You will gain the skills and understanding needed to configure and manage your Citrix Content Collaboration environment, including implementation of StorageZones and the Windows and Citrix Virtual Apps and Desktopclients. Additionally, explore your control plane and data storage options; end-user management; and client deployment on Windows physical and virtual desktops. This course will give you an understanding of Content Collaboration administrative responsibilities and teach you how to navigate the administrative console for facilitated deployment and file sharing success. This course is designed for IT professionals with little Citrix Content Collaboration experience.

Objectives

After taking this course, students will be able to:
- Understand Enterprise File Synchronization, Sharing, and Citrix Content Collaboration architecture
- Navigate the Citrix Content Collaboration administration interface and build StorageZones
- Integrate Citrix Content Collaboration in an existing Citrix Virtual Apps and Desktops environment
- Manage Citrix Content Collaboration users in an Active Directory environment

Topics

- Enterprise File Synchronization and Sharing (EFSS) Overview
- Architecture
- Administration
- StorageZones
- User management
- Endpoint clients
- User Experience
- Troubleshooting and Management

Audience

This course is built for IT professionals interested in learning how to implement Citrix Content Collaboration features using leading practices. Potential students include administrators, implementers/engineers, and architects.

Prerequisites

Before taking this course, it is recommended students have a basic understanding of: Windows Server administration, Citrix Virtual Apps and Desktops, Microsoft Exchange and Outlook, and Basic Enterprise File Synchronization and Sharing. It is also recommended students have a basic understanding of: Windows Server administration, XenApp and XenDesktop, Microsoft Exchange and Outlook, and Basic Enterprise File Synchronization and Sharing

Duration

Two days

Course Outline

Citrix Content Collaboration Enterprise Essentials (CSF-201)

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I. *Enterprise File Synchronization and Sharing (EFSS) Overview*
- A. Enterprise Document Sharing Use Cases
- B. Software as a Service (SaaS) and Cloud concepts
- C. EFSS Legal Basics

II. *Architecture*
- A. Control Plane
- B. Data Storage Options (Azure, Amazon, Enterprise)
- C. Security (File Encryption, Password Policy, DLP Overview)

III. *Administration*
- A. Folder Administration
- B. Advanced Preferences
- C. Manual User setup

IV. *StorageZones*
- A. Components data flow
- B. Restricted Zones Overview
- C. Connectors Overview (CIFS, SharePoint)

V. *User management*
- A. Citrix Content Collaboration User Management (UMT) Tool
- B. Security Assertion Markup Language (SAML) Overview
- C. Citrix Content Collaboration Authentication

VI. *Endpoint clients*
- A. Windows and Citrix Virtual Apps and Desktop Client
- B. Mobile Clients
- C. Outlook Plug-in

VII. *User Experience*
- A. Getting Started
- B. File Management
- C. Preference Customization

VIII. *Troubleshooting and Management*
- A. Authentication and Access Issues
- B. Component upgrade
- C. Component monitoring